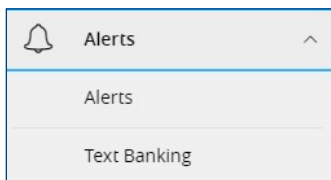


## Step-by-Step Guide: Disabling and Enabling Text Banking

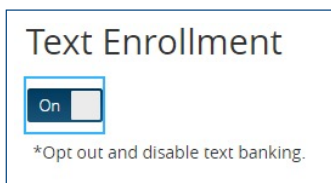
To use mobile text banking with the Business Online Banking upgrade, you'll need to first disable your "old" text banking, then enable it within the upgraded platform. Here's how:

### Disable Text Banking

1. Log in to your current/old Business Online Banking (non-Treasury) profile.
2. Navigate to the "Alerts" menu option, then choose the "Text Banking" submenu.



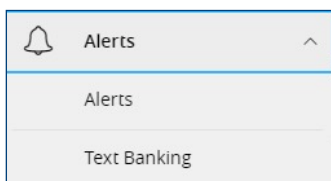
3. Click the toggle at the top of the screen that says "On," changing it to "Off."



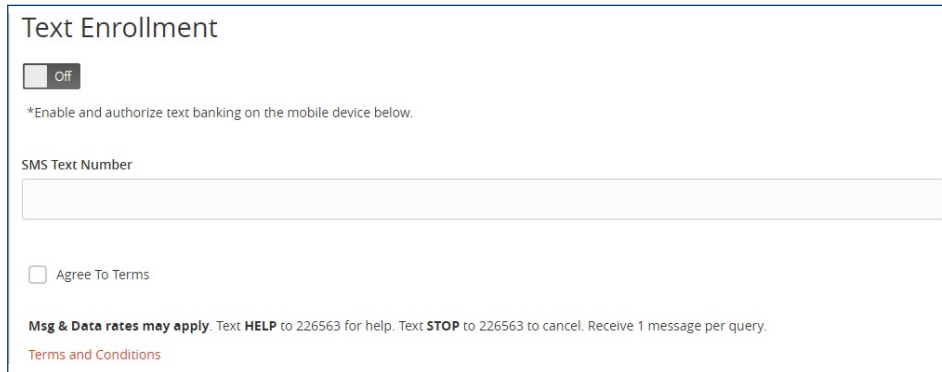
4. Click "Save" on the bottom right, then click "Close" at the confirmation pop-up.

### Enable Text Banking

1. Log in to your new Business Online Banking profile.
2. Navigate to the "Alerts" menu option, then select the "Text Banking" submenu.

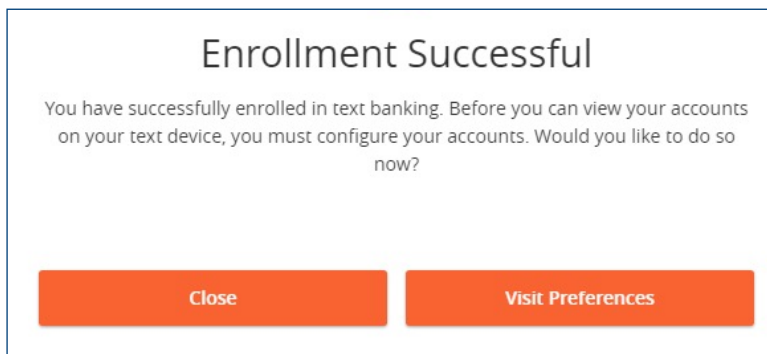


3. Enter a mobile phone number in the “SMS Text Number” field. Read the Terms & Conditions, check the “Agree to Terms” box, then click the toggle at the top of the screen that says “Off” to change it to “On.”



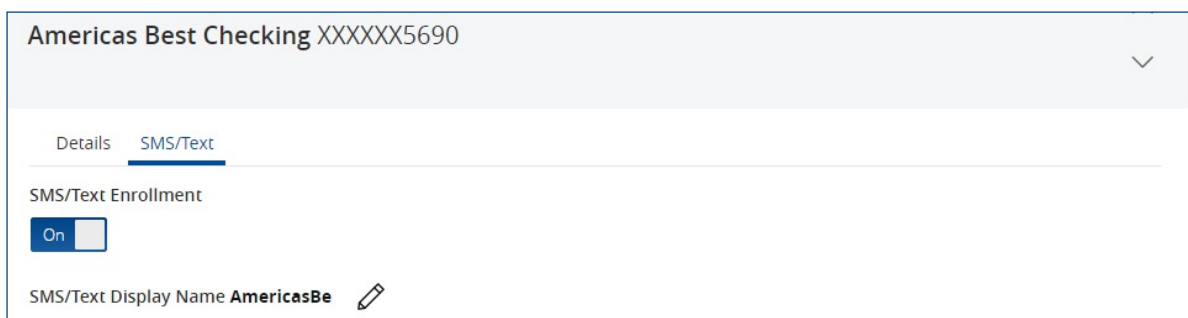
The screenshot shows a form titled "Text Enrollment". At the top, there is a toggle switch currently set to "Off". Below the toggle is a note: "\*Enable and authorize text banking on the mobile device below." Underneath is a text input field labeled "SMS Text Number". Below the input field is a checkbox labeled "Agree To Terms". At the bottom, there is a disclaimer: "Msg & Data rates may apply. Text HELP to 226563 for help. Text STOP to 226563 to cancel. Receive 1 message per query." and a link for "Terms and Conditions".

4. Click “Save” at the bottom right of the screen.
5. Click “Visit Preferences” to be taken to the Account Preferences page.



The screenshot shows a confirmation message titled "Enrollment Successful". The text reads: "You have successfully enrolled in text banking. Before you can view your accounts on your text device, you must configure your accounts. Would you like to do so now?". At the bottom, there are two orange buttons: "Close" and "Visit Preferences".

6. Select accounts you would like to enroll in Text Banking by choosing “SMS/Text” under the account name, then toggling the SMS/Text Enrollment box from “Off” to “On.” You can also edit the SMS/Text Display Name by clicking on the “pencil” icon and entering a new account nickname in the text box.



The screenshot shows the account preferences for "Americas Best Checking XXXXXX5690". There are two tabs: "Details" and "SMS/Text", with "SMS/Text" selected. Under the "SMS/Text" tab, there is a section for "SMS/Text Enrollment" with a toggle switch currently set to "On". Below this is the "SMS/Text Display Name" field, which contains "AmericasBe" and a pencil icon for editing.

7. Repeat step 6 for all accounts you would like enrolled in Text Banking.